

VOLUNTEER ROLE POSTING WARMING STATION VOLUNTEER

Location:

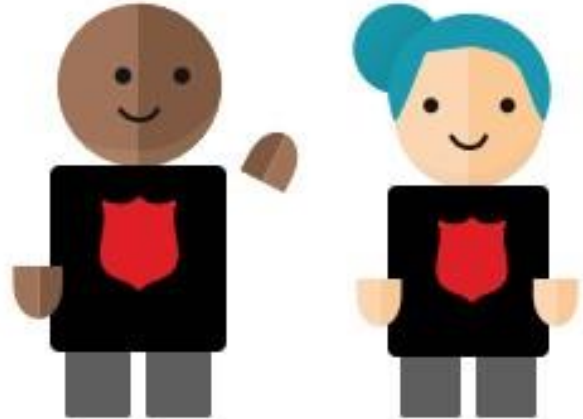
Multiple locations across Calgary

Time Commitment:

2 hours per week

Working Conditions:

Outdoors



Role Purpose Summary:

To meaningfully engage with participants accessing the Mobile Warming Station, support Warming Station staff, monitor center activities, and provide a safe and clean space for all.

Qualifications:

- Ability to work effectively with homeless individuals of diverse backgrounds and abilities.
- Have a strong sense of compassion and empathy in working with vulnerable and vastly underserved populations.
- Have experience in de-escalation and crisis management skills.

Key Accountabilities:

- Engage in meaningful conversation with visitors
- Refer visitors seeking resource information/support to Warming Station staff
- Maintain a safe, friendly, supportive and inviting environment
- Serve refreshments to participants as needed
- Be cognizant of potential crises with the space or visitors and inform staff of all emergencies and/or concerns.

Schedule:

Warming Station hours of operation: 11:00am – 7:00pm. Volunteers requested for 2-hour commitment (12:00pm-2:00pm or 4:00pm-6:00pm)